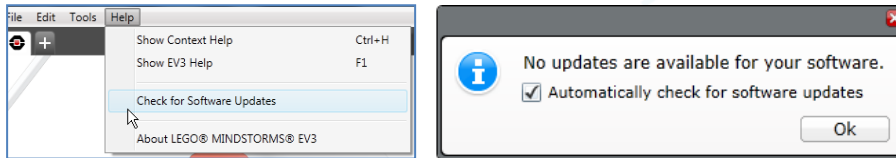


LEGO® MINDSTORMS® Education EV3 Software v1.1 Update - Questions and Answers

Q: My EV3 Software does not automatically check for software updates – why?

A: The automated update checker is not activated. To do so, please go to the Help menu and click on “Check for Software Updates”. In the pop-up window that appears, use the check box to activate this mechanism.

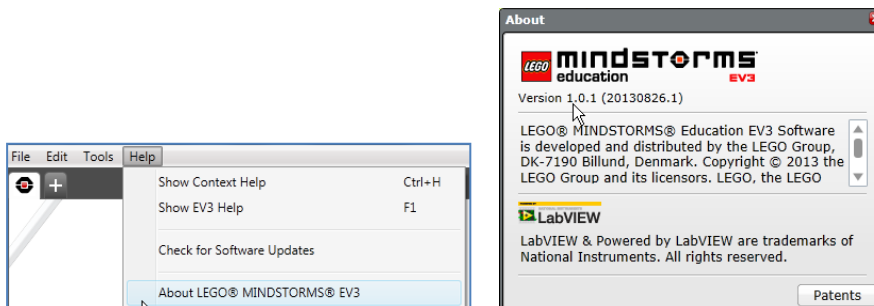


Q: Why is there no link in the Software Update pop-up window when it says there is an update available?

A: If you are running version 1.0.0 of the EV3 Software, this link will be missing. To find the link, please go to the MINDSTORMS® section of the LEGO® Education website (www.LEGOEducation.com/MINDSTORMS) and follow the instructions under Support → EV3 Software Update.

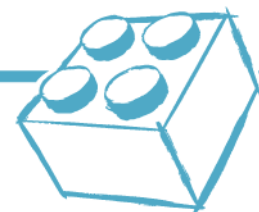
Q: How do I know what LME EV3 Software version I have installed on my computer?

A: Please go to the Help menu and click on “About LEGO MINDSTORMS EV3”. In the pop-up window that appears, you can see the version number.



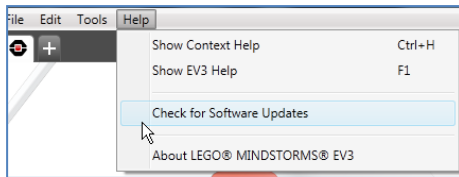
Q: Can I install the v1.1 update without having the LME EV3 Software pre-installed?

A: No. The v.1.1 update patch requires the LME EV3 Software to already be installed on the computer (has to be the Educational version – not the Home Edition).



Q: Can I check for software updates manually?

A: Yes. Please go to the Help menu and click on “Check for Software Updates”.



Q: If I have installed several language versions of the EV3 Software on my computer, will the v1.1 upgrade patch update all language versions?

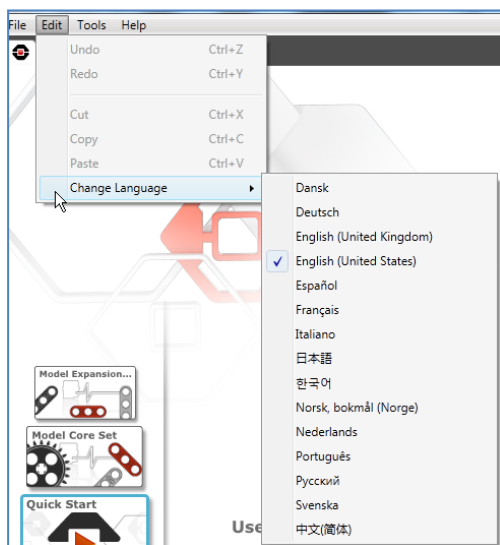
A: No. Only the language version that is currently active will be upgraded. Any additional language version will be deleted. To reinstall these, please go the LERO web site (www.LEGOeducation.com/LERO) and access the installer files using either your LEGO ID or LERO access link (depends on how your EV3 Software was originally activated).

Q: I don't know anything about how to access my EV3 Software from the LERO web site. How do I get help for this?

A: Please contact the person in your organization who originally activated and downloaded the product. This person should know how to do this. If you are this person, or if you cannot locate the person, please contact your local LEGO Education supplier (i.e. where you have bought the product).

Q: How do I know if I have more than 1 language version installed on my computer?

A: Please go to the Edit menu and click on “Change Language”. A drop-down list of installed languages will now appear.



Q: Why was the v1.1 update for the EV3 Software Home Edition released some weeks before the Educational version?

A: Due to the way the LME EV3 Software is sold and distributed, additional requirements were needed when making the v1.1 installers.

LEGO Education, June 24th 2014

